

# Telephone and internet

You will need to have a telephone number in France for administrative tasks related to your installation in France (bank account, accommodation, etc.). We strongly recommend you initiate this process as soon as possible.

## Upon arrival

### MOBILE PHONE

**You may take out a monthly subscription or purchase prepaid cards, which are more expensive in the long run but less restrictive when you arrive.**

- **Duration of your contract**

Remember to choose an option adapted to the duration of your stay with or without a subscription. Packages without a commitment allow you to break the contract at any point. They are therefore suitable for internationals who come to France for a short period. Packages with a commitment usually last between 12 and 24 months. The contract provides a phone at an attractive rate.

- **Cost**

Standard offers generally range from €15 to €40 per month for the most comprehensive ones.

Most suppliers can provide alternative low-cost offers (from €3 to €12 per month) which are often sufficient for your needs.

- **Roaming charges within the EU**

Calls, SMS and MMS are not overtaxed within the European Union. This also applies to internet data up to a certain limit which is defined by your original operator.

- **Internet**

There are many telephone operators which offer a complete package including internet access, a fixed telephone line and access to TV channels.

The average rate is between €20 and €50 per month.

Setting up an ADSL or optical fibre connection in your accommodation can take an average of 8 to 21 day.

## At the end of your stay

**Remember to cancel your different subscriptions (internet, mobile phone, accommodation, bank account, transportation, etc.).** Just one click on a website will be enough for some of these. For others, a letter must be written and sent by registered mail with acknowledgement of receipt, possibly with supporting documentation (e.g. proof that you are moving abroad). Make sure you get the right information in advance to avoid additional costs.

